**Phase Out Business Applications**

On 18th April, 2024, in the form of SAMB bulletin ([DL61254771](https://apps.nec-enterprise.com/nec1d/r/nec/businessnet/material-preview?p92_guid=165F23543A2DC3DAE0630614000A87F2&session=306163593300998)) we announced NEC Corporation’s decision to withdraw from the on-premises UC business outside of Japan. This bulletin explains important changes to the NEC Business Applications and their availability during the withdrawal from the market in EMEA.

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| Customer Transition Programme |

The Customer Transition Programme was discontinued in September, 2024 in Prophix CPQ and Customer Base App. It is still possible to migrate to SV9100 CP20 by using a manual procedure. You can read more about migration here: [SV9100 CP10 to SV9100 CP20](https://apps.nec-enterprise.com/nec1d/r/nec/businessnet/redirect-link?p801_page=3&p801_guid=0538BE0306AA5054E0630C14000AF08F&clear=801&cs=1Y_RK5OYGXuP4bzunLQ8Zy_VSz9SVvYU2pRDyjv_x4obSMpdJrELYFEmyjistotnLtHlXdRM3WCIDpTSg6yLZOA) and [SV8100 to SV9100 CP20](https://apps.nec-enterprise.com/nec1d/r/nec/businessnet/redirect-link?p801_page=3&p801_guid=0538BE0306A95054E0630C14000AF08F&clear=801&cs=1fmU_F5ODs-8-RE_BfVIl4yp1Cp_bhgqn9U1yILMKwURD5grzVEe5UzSCvtAGTpOMrx2ZhAYV_aTYmNyh6zHIGg).

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| Portfolio Insight |

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Description automatically generatedPortfolio Insight will be discontinued per December 1, 2024.

Please make a final export before December 1, 2024 in case you want to save the data.

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| Prophix CPQ, PPP (Product, Portfolio & Pricing) and Discount Voucher |

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Description automatically generatedA blue and white tag with a dollar sign

Description automatically generatedProphix CPQ, PPP (product, Portfolio & Pricing) and Discount Voucher will be phased out early January 2025.

For PPP, Please make a final export before December 31, 2024 in case you want to save the data.

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| LMS |

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Description automatically generatedLMS will remain available until 31 March 2026. After that date, access to the tool and its data will be no longer be possible. No refund will take place for not consumed SWA units nor Licences.

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| Other Applications |

All other Business Applications will remain in place until further notice.